



Munchkin Sports LTD – Terms & Conditions

1. Definitions

In these Terms & Conditions:

- **“Munchkin Sports LTD”** means the company operating under the name Munchkin Sports Ltd.
- **“Website”** means www.munchkinsports.com and the associated online booking platforms.
- **“Parent”** means the parent or legal guardian responsible for the Participant and payment of Fees and who is the contracting party and who shall be responsible for compliance with these terms and conditions.
- **“Carer”** means the adult responsible for delivering and collecting the Participant.
- **“Participant”** means the child attending a Munchkin Sports Activity.
- **“Activity”** means any holiday camp, breakfast club, after-school club, weekend class, wraparound care or related service provided by Munchkin Sports Ltd.
- **“Session”** means a single booked period of care or activity.
- **“Term”** means the dates published for an Activity.
- **“Fees”** means the charges payable to attend any Munchkin Sports activity, as specified.
- **“Premises”** means the venue where the Activity takes place.
- **“Coach”** means any staff member or contractor engaged by Munchkin Sports Ltd. Whilst every effort will be taken to maintain the consistency of the Coaches during the Munchkin Sports activity, Munchkin Sports LTD retains the right to change the coaching staff where necessary.

2. Acceptance of Terms

1. These Terms & Conditions apply to all bookings and Activities and override any other or previous Terms and Conditions.
2. By completing a booking and making payment, the Parent confirms acceptance of these Terms & Conditions on behalf of themselves and the Participant.
3. No variation shall be valid unless agreed in writing by Munchkin Sports LTD.
4. Munchkin Sports LTD may cancel this contract at any time before the Participant commences a Term or Session, for any reason whatsoever. Munchkin Sports LTD shall not be responsible for any loss or damage whatsoever arising from such cancellation but will refund Fees paid for the remainder of the Camp, term or sessions.

3. Bookings & Payment

1. All bookings must be made in advance via the official online booking systems. Bookings are subject to availability.
2. Fees are not refundable other than with the written consent of Munchkin Sports LTD.
3. Where Munchkin Sports Ltd is required to close due to circumstances beyond its control (including severe weather, public health emergencies, or Local Authority instruction) parents will be notified as soon as possible. Fees remain payable; however Munchkin Sports Ltd may offer credits or alternative provision at its discretion, depending on circumstances. No additional compensation will be payable.
4. Full payment is required at the time of booking unless paying via approved Childcare Vouchers or Tax-Free Childcare.
5. Accepted payment methods include debit/credit card, Childcare Vouchers and Tax-Free Childcare. Childcare Vouchers and Tax-Free Childcare are only accepted forms of payment for Ofsted-registered activities.
6. The parent shall pay the fees for any Munchkin Sports activity prior to the activity commencing.
7. Outstanding balances may result in suspension or termination of a Participant's place.



8. Unpaid fees may be referred to a third-party debt collection agency, with associated costs passed on to the Parent.

4. Cancellations, Amendments & Non-Attendance

General

1. It is the Parent's responsibility to cancel or amend bookings.
2. Sessions not attended remain chargeable.
3. If the participant misses a session or day, they will not be entitled to a free session or day as a result.

Notice Periods for Cancellations and Amendments

- **Holiday Camps:**
 - Less than **72 hours' notice:** no refund or credit
 - More than 72 hours' notice, a credit or amendment will be provided.
- **Breakfast & After-School Wraparound Care:**
 - All amendments must be requested by email to the Head Office at admin@munchkinsports.com or by phone 020 8658 3777 by 5 pm the day before the care date.

After School Term Time Clubs and Weekend Sessions:

- Parents are booking for the "term", and there is no refund or credit for single sessions not attended. However, if a parent wishes to cancel the remaining classes in a term, if they provide 1 week's notice, they will be given a credit for future use for any remaining classes.

5. Late Collection

1. Children must be collected by the advertised session end time.
2. If a parent or carer arrives to collect their child from the Munchkin Sports activity late, they will be required to pay a late fee as listed in the activity details.
3. Persistent late collection may result in termination of services.

6. Parent & Carer Responsibilities

1. Parents must provide accurate, complete and up-to-date information at registration.
2. Parents must disclose all medical, dietary, learning or behavioural conditions prior to attendance.
3. Participants must not attend while suffering from a contagious illness.
4. During **Weekend Classes**, Parents/Carers remain responsible for supervision and must remain on-site at all times.
5. Children may only be collected by authorised persons aged 16 or over, and they must be in receipt of any required collection password.
6. Parents are responsible for informing Munchkin Sports Ltd of non-attendance and late cancellations.
7. If your child does not arrive at a booked session and we have not been advised of their non-attendance by the parent, we will begin our Missing Child Procedure.

7. Medication

If a Participant requires medication:

1. A completed Health Care Plan and Permission to Administer Medication form must be in place. Please contact Munchkin Sports Ltd's head office, and they can email this to you.
 2. Medication must be supplied directly to Munchkin Sports Ltd on arrival.
 3. **Please note, if the above is not in place, your child will not be able to attend.**
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8. Medical, SEND and Behavioural Needs

1. Parents must provide full and accurate details of any medical conditions, allergies, dietary requirements, disabilities, learning needs or behavioural conditions that may affect their child's participation or welfare.
2. Parents are requested to contact the Munchkin Sports Ltd administration team to discuss their child's needs before making their booking.
3. Where necessary, reasonable adjustments will be made to support inclusion, provided we can safely meet the child's needs within staffing and operational constraints.
4. Failure to disclose relevant information may result in restricted participation or exclusion where safeguarding or welfare could be compromised.

9. Safeguarding & Welfare

1. Munchkin Sports Ltd is committed to safeguarding children and promoting the welfare of all children in our care and expects all staff, parents, carers and visitors to share this commitment and follow the statutory safeguarding obligations.
2. All safeguarding procedures comply with:
 - Keeping Children Safe in Education (KCSIE) 2025
 - The Early Years Foundation Stage (EYFS) Statutory Framework, where applicable.
3. Munchkin Sports Ltd has a duty to act on any concerns regarding a child's welfare. Any suspicions, disclosures or concerns relating to abuse, neglect or exploitation will be recorded and reported to the appropriate authorities in line with statutory guidance.
4. If a child does not arrive at a booked after-school session without notification, the Missing Child Procedure will be initiated.
5. Failure to disclose relevant information may result in exclusion without refund.
6. Parents acknowledge that safeguarding concerns override confidentiality, and that Munchkin Sports Ltd is legally required to share information with relevant agencies where necessary.

10. Behaviour, Exclusion & Conduct

Munchkin Sports Ltd promotes positive behaviour and will manage conduct in a fair, consistent and age-appropriate manner. Where a child's behaviour presents a risk to themselves, other children or staff, Munchkin Sports Ltd reserves the right to:

1. Restrict activities
2. Require early collection
3. Suspend or permanently exclude any Participant whose behaviour compromises safety or welfare.
4. No refunds or credits are guaranteed in cases of exclusion or suspension.
5. Abusive, threatening or aggressive behaviour towards staff may result in immediate termination of services and potential police involvement.
6. Babysitting or private care arrangements with staff are strictly separate and not the responsibility of Munchkin Sports Ltd.

PLEASE NOTE: All exclusion decisions will prioritise safeguarding and welfare. Parents will be informed promptly.



11. Forced Closures & Schedule Changes

1. No refunds or credits are payable where closure occurs due to events beyond reasonable control, including:
 - Severe weather
 - Infectious disease outbreaks
 - Power failures
 - Industrial action
 - Local authority or environmental health orders
 2. Munchkin Sports Ltd may amend schedules, venues or programmes without compensation.
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12. Photography & Marketing

1. Photographs and videos may be taken for training, monitoring, marketing and promotional purposes, including use on social media.
 2. Any images will be stored securely and used in accordance with data protection legislation.
 3. Images will never be used in a manner that could place a child at risk.
 4. Parents may opt out by ensuring they update their preferences on their child's account details.
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13. Lost Property

1. Identifiable lost property will be returned upon request; parents may collect this from the Munchkin Sports Head office, or postage costs apply.
 2. Unclaimed items will be donated to charity at the end of each term or two weeks after holiday clubs.
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14. Limitation of Liability

1. Participation is at the Parents' and Participant's own risk.
 2. The Parent and/or Carer agrees that any claim made against Munchkin Sports Ltd will be made in writing within 30 days of the incident taking place, and failure to report in writing within this time will negate any such claim.
 3. Munchkin Sports Ltd is not liable for loss, damage or theft of personal property.
 4. Liability for personal injury or death is limited to cases caused by proven negligence.
 5. Total liability shall not exceed the Fees paid for the relevant Activity.
 6. All warranties and conditions, whether implied by statute or otherwise, are excluded from this contract, provided that nothing in this contract shall restrict or exclude liability for death or personal injury caused by the negligence of Munchkin Sports LTD, its Coaches, coaches' assistants, employees, agents and/or representatives or affects the statutory rights of the parent or Participant.
 7. The Parent and/or Carer agrees that any product purchased from the Munchkin Sports LTD merchandise store is to be used at their own risk. Munchkin Sports LTD will not accept responsibility for any personal injury which may occur due to improper use. As a consequence, Munchkin Sports LTD recommends that all equipment is used under the supervision of a Parent/Carer.
 8. Nothing in these Terms limits statutory consumer rights.
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15. Confidentiality & Intellectual Property

1. Parents and Carers must not reproduce, share or use Munchkin Sports Ltd materials for commercial purposes. This does not restrict parents from sharing personal experiences or raising concerns through the appropriate channels.
 2. Participation does not grant any rights to use programme content or materials.
 3. Safeguarding information will always be shared, where legally required.
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16. Data Protection

1. Personal data is processed in accordance with UK data protection law.
 2. Munchkin Sports Ltd collects personal details for you and your child to register and enable us to process your booking. It is your responsibility to ensure that you have the necessary permission to pass on the personal details of everyone required.
 3. Data may be used for administration, safeguarding and marketing unless opted out.
 4. Full policies are available on the website.
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17. Complaints

1. Feedback is welcomed and handled in accordance with the complaints procedure.
 2. Escalated complaints should be submitted to the Head of Munchkin Sports Ltd via the published contact email.
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18. General

1. By agreeing to these terms and conditions the Parent consents that the data provided (non-financial) can be shared within Munchkin Sports LTD.
2. The Parent shall indemnify and keep indemnified Munchkin Sports LTD against all loss (including loss of profit), liability, cost and expenses which Munchkin Sports LTD may incur directly or indirectly as a consequence of any action or inaction of the Parent, Carer and/or Participant.
3. Any notices to be sent by either party to the other shall be sent by pre-paid recorded delivery or hand delivered to the address of the relevant party and shall be deemed to have been received by the addressee within 48 hours of posting or immediately if hand delivered.
4. The failure by either party to enforce at any time or for any period any one or more of the obligations arising under this contract shall not be a waiver of them or of the right at any time subsequently to enforce any or all of such obligations.
5. These terms and conditions constitute the entire agreement between the parties hereto and supersede prior agreements and understandings between the parties.
6. This contract shall be governed by the laws of England, and the parties submit to the exclusive jurisdiction of the English courts.
7. Failure to enforce any provision does not waive future enforcement.